Gunnell Rehab Series Wheelchair Owner's Manual

GUNNELL INC.
Made in USA since 1957

Do not operate this equipment until you have read and fully understand this manual. If you do not understand any of the warnings or instructions, contact a health care professional who is familiar with this type of device before attempting to use it. Failure to do so may result in injury to the user or damage to the device. Keep this manual accessible to ensure maximum safety and performance.

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The Gunnell Rehab Series Wheelchairs have been designed and tested to meet the requirements of the applicable parts of ISO 7176

WEIGHT LIMITATIONS

The user weight limitations on The Gunnell Rehab Series Wheelchairs (GRSW) are as follows for the specified model. Rehab TNT/Rehab RAM- 500 lbs., Bariatric Rehab TNT/Bariatric Rehab RAM – 750 lbs. In order to use the chair safely, the user must be under the specified weight limit for the product being used. The risk of adding excessive stress to the chair may cause tip-over, loss of control, or other injury or damage.

OPERATING WARNING

To determine and establish safety limits and feasibility, practice bending, reaching and transferring activities in several scenarios under the supervision of a qualified health care professional, BEFORE actively using this wheelchair.

USAGE CONDITIONS

When using your Gunnell Rehab Series Wheelchair, be careful when surfaces are wet to help prevent accidents. Do not use your wheelchair in a pool, shower, or any other water-bearing areas.

When washing the product, make sure to dry it soon after washing to prevent a prolonged wet surface.

Keeping the wheelchair dry and away from moisture will prevent the steel components from rusting.

DO NOT negotiate ramps or traverse slopes greater than 9°.

DO NOT attempt to move up or down an incline when water, ice or oil is present on the surface.

REACHING SAFETY

Affecting the center of gravity on a wheelchair can easily be done with extended motions such as reaching or leaning. Once you affect the center of gravity, the wheelchair is instantly more prone to tipping over.

When the user absolutely needs to stretch, the user should do the following:

When reaching, leaning, or bending forward, use the front casters as a tool to maintain stability and balance.

Extend your arms backwards, not to your side, to help prevent the wheelchair from tipping.

DO NOT reach for objects if you must move forward in the seat to do so.

DO NOT reach for objects on the floor if you must reach between your knees to do so.

DO NOT lean over the back pad to reach objects located behind you. Doing so may cause the wheel chair to tip back.

DO NOT adjust your sitting position or shift your weight in the direction you are reaching as the wheelchair may tip over.

TIPPING SAFETY

DO NOT attempt to negotiate curbs or obstacles without assistance. Doing so may cause the device to tip over and could result in bodily harm or damage to the wheelchair.

For products supplied with anti-tippers, anti-tippers must be attached at all times.

METHOD 1 - WHEELCHAIR WITH ANTI-TIP DEVICE
Apply a continuous downward motion until the balance point is achieved and the front casters clear the curb. The caregiver will feel a difference in the weight distribution at this point. Roll the wheelchair forward and slowly lower it in one continuous motion. Do not allow the wheelchair to drop to the ground at all, as this could result in injury to the occupant. Push the wheelchair forward until the rear wheels roll up and over the curb.

METHOD 2 - WHEELCHAIRS WITHOUT ANTI-TIP DEVICES

It is recommended that two assistants are present for this method. The second assistant should be positioned at the front of the wheelchair lifting upward on a non-removable (non-detachable) part of the wheelchair frame when lifting the wheelchair and stabilizing the wheelchair when the wheelchair is being lowered to the ground.

One assistant should be positioned on the sidewalk. The wheelchair should be positioned such that the rear wheels are against the curb. The wheelchair should be tilted back to the balance point by the assistant on the sidewalk. In one continuous downward movement, the rear wheels should be pulled up and over the curb. **DO NOT** set the front casters back onto the ground until the device has been located back far enough that the front casters will clear the edge of the curb and rest on the same plane as the drive wheels.

CHEST HARNESS

NEVER place this device in a reclining position unless you have first detached the chest harness from the device. Failure to do so may result in serious bodily injury or death.

TRANSIT SAFETY

WARNING
Identify whether your chair has been manufactured with transit loops. If your chair is **NOT** equipped with transit loops, then it **DOES NOT** meet federal standards for motor vehicle seating.

1. **NEVER** let anyone sit in this chair while in a moving vehicle.
2. **ALWAYS** secure the rider with proper vehicle restraints. In an accident or sudden stop the rider may be thrown from the chair. Wheelchair seatbelts will not prevent this and further injury may result from the belts or straps.
3. **NEVER** transport this chair in the front seat of a vehicle. It may shift and interfere with the driver.
4. **ALWAYS** secure this chair so that it cannot roll or shift.
5. **DO NOT** use any chair that has been involved in a motor vehicle accident

*If your chair **IS** equipped with the transit loops:*

1. When feasible, the device user should transfer to the Original Equipment Manufacturer vehicle seat and use the vehicle restrain

2. Use only Wheelchair Tie Down and Occupant Restraint Systems (WTORS) which meet the requirements of SECTION 19 ANSI/RESNA WC/VOL. 1 Wheelchairs for use in Motor Vehicles. Do not use WTORS designed to rely on the wheelchair structure to transfer occupant restraint loads to the vehicle.
3. The rider must not weigh more than 250 lbs.
4. The wheelchair has been tested forward facing for frontal impact. Therefore, the wheelchair must be forward facing during transport.
5. In order to reduce the potential of injury to vehicle occupants, wheelchair-mounted accessories, such as trays and respiratory equipment should be removed and secured separately.
6. **DO NOT** rely on postural supports and positioning devices for occupant restraint.
7. **DO NOT** alter or substitute wheelchair frame parts, or components.

TRANSFER SAFETY

TRANSFERRING TO AND FROM OTHER SEATS

BEFORE attempting to transfer in or out of the wheelchair, every precaution should be taken to reduce the gap distance. Turn both casters toward the object you are transferring onto. Be certain the wheel locks are engaged to help prevent the wheels from moving.

Foot plates should be in an upright position and swung out of the way when entering or exiting from the wheelchair.

CAUTION: When transferring, position yourself as far back as possible in the seat. This will prevent damaged upholstery and the possibility of the wheelchair tipping forward.

NOTE: Transfers may be done independently provided that the user can achieve adequate mobility and has sufficient upper body strength. Position the wheelchair as close as possible along side the seat to which you are transferring, with the front casters pointing toward it. Engage wheel locks. Shift body weight into seat with transfer. During independent transfer, the platform beneath the user will be limited.

Use a transfer board when practical.

NEGOTIATING STAIRWAYS

STAIRWAYS WARNING:
Do not attempt to lift a wheelchair by utilizing removable (detachable) parts. Lifting by means of any removable (detachable) parts of a wheelchair may result in injury to the user/assistant or damage to the device. Exercise extreme caution when it is necessary to move an occupied wheelchair up or down the stairs. Always use two assistants and thoroughly prepare. Only use secure features, or non-detachable parts for assistant hand-held supports when lifting the device.

The following procedure is recommended for moving a wheelchair between floors when an elevator is **NOT** available:
1. After the wheelchair has been tilted back to the balance point, back the wheelchair up against the first step. Securely grasp a non-removable (non-detachable) part of the wheelchair for leverage.
2. The second assistant should firmly hold on to a non-detachable part of the framework near the front of the device. Concurrently, the assistants lift the wheelchair up and over one stair at a time. The second assistant steadies the wheelchair as the first assistant places one foot on the next step up and repeats STEP 1.
3. The wheelchair should not be lowered until the last stair has been negotiated and the wheelchair has been rolled back away from the stairway such that when it rests on all four wheels, they all contact the same surface.

ESCALATORS
DO NOT use an escalator to move a wheelchair between floors. Serious bodily injury may occur.

GENERAL SAFETY

Before using your wheelchair, you should always do the following:

- Roll the wheelchair around to make sure that the wheels and other parts function without any unusual noises.

- Make sure the anti tip tubes lock in place and the brake system is fully functional.
- Check all quick release hardware and make sure they are locked in place.
- If there are unusual noises or vibrations, contact your local authorized dealer for assistance.

ADDITIONAL WARNINGS:

WHEEL LOCKS ARE NOT BRAKES.

DO NOT attempt to stop a moving wheelchair with the wheel locks. When leaving or entering chair, **ALWAYS ENGAGE BOTH WHEEL LOCKS**.

DO NOT ATTEMPT TO STAND ON FOOT PLATES. Standing on the foot plates may cause the chair to tip forward abruptly and could result in bodily injury to the user or damage to the device.

NEVER LIFT the device by the footrests or leg rests. These components are designed to separate and/or swing away from the wheelchair, and are not intended to be used in lifting the device.

DO NOT tilt the wheelchair without assistance.

DO NOT operate on roads/streets/highways.

ALWAYS wear your seat restraint.

DO NOT stand on frame of the wheelchair.

DAMAGE REQUIRING SERVICE BY A QUALIFIED GUNNELL INC. AGENT

In some circumstances it may be required that your wheelchair be returned to the Gunnell Inc for repairs. If any of the following conditions are observed, the wheelchair must be returned to, and serviced by the manufacturer.

• Any part of the frame is cracked or broken
• Any weld is cracked or broken
• Any failure or damage resulting in a Medical Device Report (MDR)

Always contact Gunnell Inc. prior to sending a wheelchair for repairs. For safe and secure shipping, the wheelchair must be boxed or fastened to a pallet. Upon your request Gunnell Inc may arrange for pick up from your location

TRANSIT USE

To ensure safe transit use, use the following precautions:

- Locate the four transit loops on the seat cradle of the wheelchair.
- Check the nuts and bolts of the transit loop to ensure a secure connection.
- Engage the wheel lock to prevent the wheelchair from moving around before transportation.
- Use at least four straps that are held by the transit loops to the floor.

CARE AND USE

When maintaining your wheelchair, use the following instructions to help maintain your wheelchair.

- Check all nuts and bolts and make sure that they are tightened.
- Do NOT use WD-40 or any other mechanical lubricant on your wheelchair unless otherwise noted.
- Check tire pressure and spokes. All tire information is documented on the walls of the tire.
- Wash your wheelchair with soap and water but be sure to dry the wheelchair before use.
- Check the upholstery and replace if any tears are apparent.

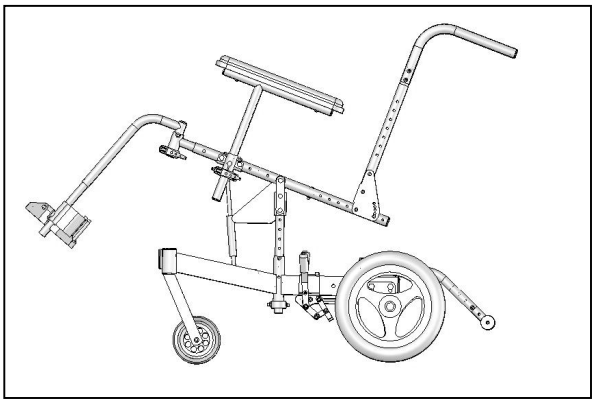
TOOLS REQUIRED FOR KIDSTER ADJUSTMENTS

The following is a list of tools which are needed to accomplish the adjustments detailed in the following pages.

1.	Screwdriver:	Phillips Head and Flat
2.	Allen Keys:	5mm, 7/64", 5/32", 3/16", 1/4"
3.	Open end wrenches:	10mm, 7/16", 1/2", 9/16", 5/8", 3/4"
4.	Socket drive sockets:	7/16", 1/2", 9/16", 5/8", 3/4"

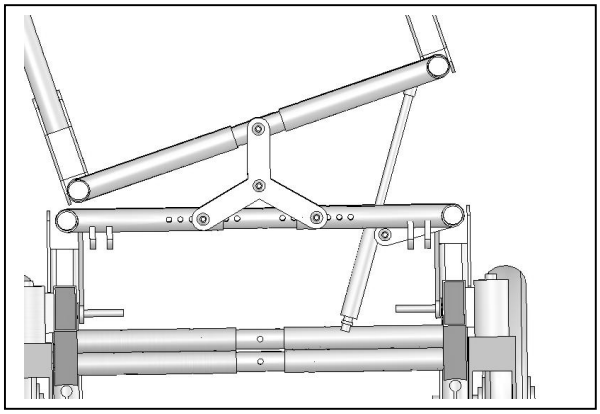
TILT-IN-SPACE

*REHAB TNT MODELS ONLY



1. Check the anti-tips to make sure they are firmly in place.
2. While holding the stroller handle, depress tilt handle down and hold.
3. Pull the stroller handle back or forward in order to adjust the tilt accordingly.
4. Release tilt handle when the desired tilt angle is reached.

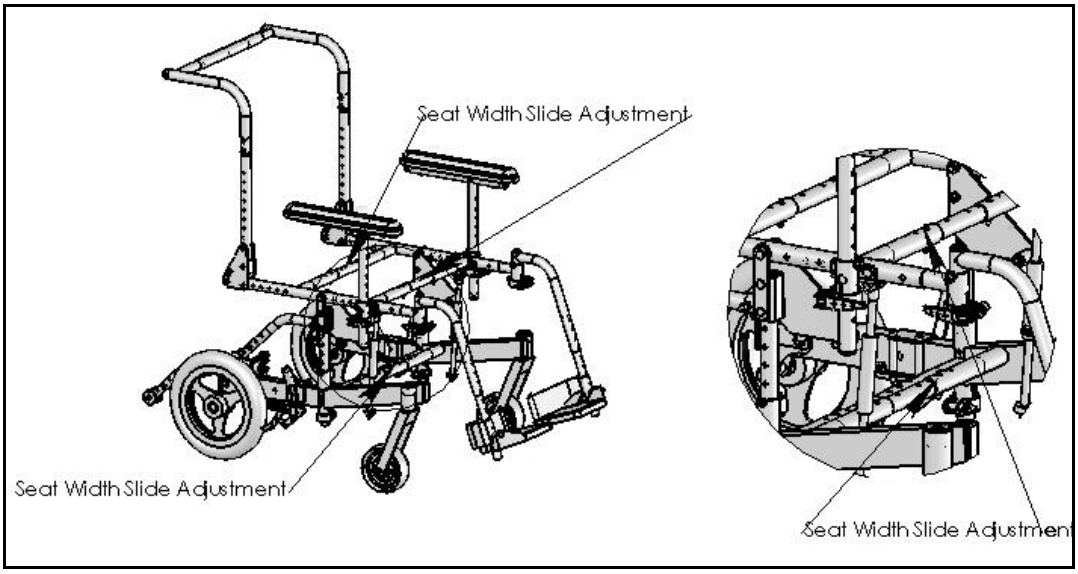
LATERAL TILT



1. Check the anti-tips to make sure they are firmly in place.
2. While holding the stroller handle, depress tilt handle down and hold.
3. Push down on the stroller handle right or left in order to adjust the tilt accordingly.
4. Release tilt handle when the desired tilt angle is reached.

The lateral tilt option is available on all of the GRSW.

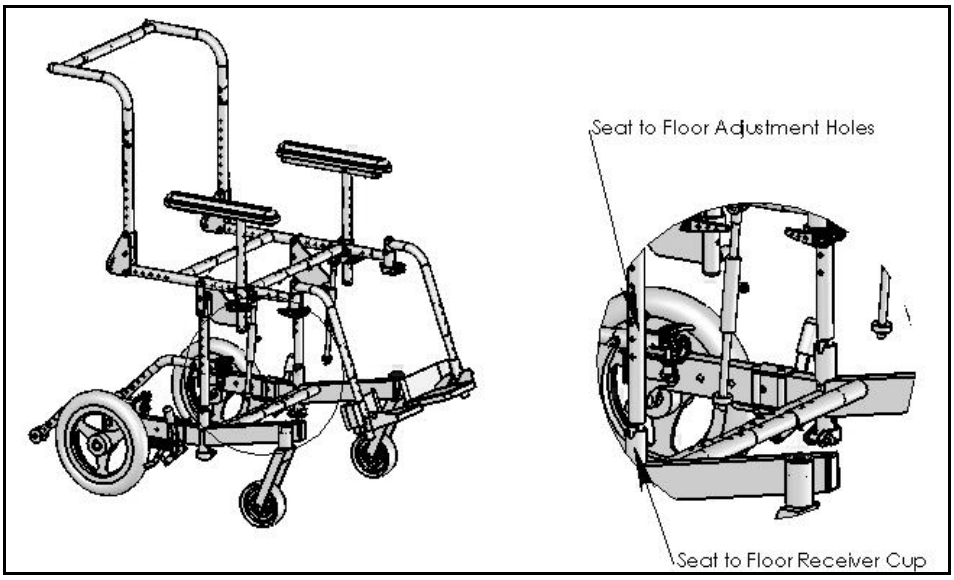
SEAT WIDTH ADJUSTMENT



The standard GRSW have a 16-22" Seat Width range.

1. Locate all five center tubes. There are three center tubes on the base frame, and two on the seat frame.
2. Each center tube is adjusted exactly the same way.
3. On each end of the center tube, there are two nut and bolt assemblies that cane be removed with a 5/32 Allen key and a 7/16" wrench. Remove all ten assemblies; two are common to each tube.
4. Locate the stroller handle, pull the foam to the side and expose the screw in the middle of the stroller handle. Unscrew in order to widen.
5. Position hands on top of the left and right seat rails and slowly slide the frame apart until desired width is reached.
6. Align all center tubes to the same holes.
7. Replace the nut and bolt assemblies in appropriate places, tighten.

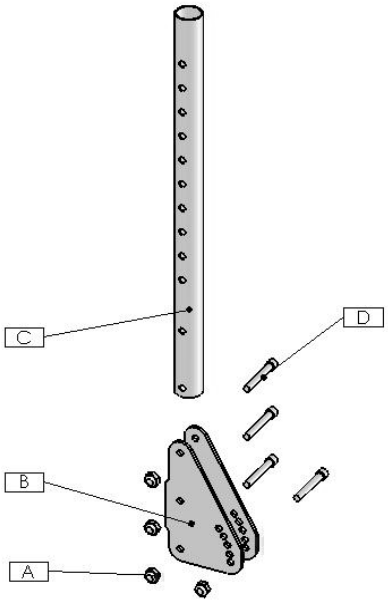
SEAT TO FLOOR HEIGHT ADJUSTMENT



The standard GRSW allow for 7" of adjustment for seat to floor height.

1. Remove client from seating system.
2. Locate nut and bolt at the middle of each side of the base frame. The nut and bolt is located on the bottom of the frame half way between each wheel.
3. Remove the nut and bolt using a 3/16 allen key and a 1/2" wrench.
4. Lock wheels to prevent the chair from rolling. Push the wheel locks forward in order to do this.
5. Locate the locking lever on each of the footrests. This lever is located at the top of the footrests. Unlatch the lever. Remove both footrests and set aside.
6. Firmly grab the two center tubes connecting the seat rail.
7. Place foot on the base frame to steady the frame.

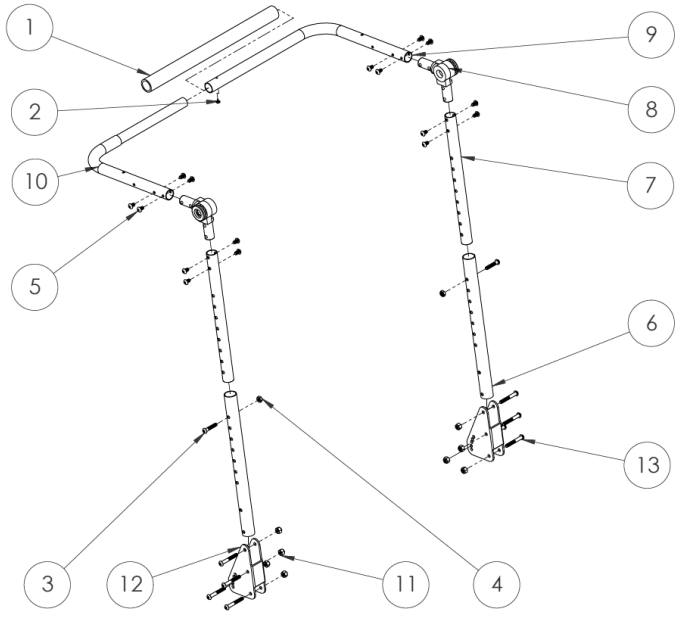
BACK CANES



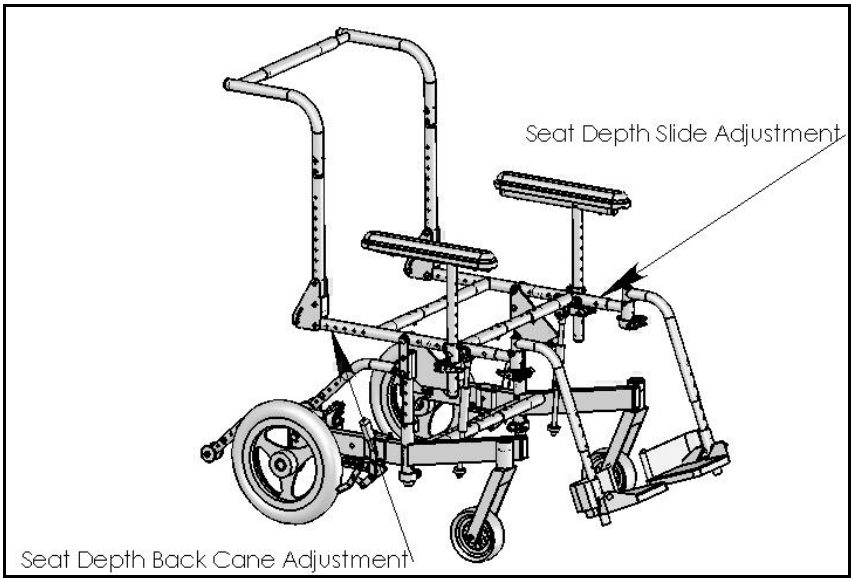
To adjust the back cane angle, use the following instructions:

1. First, remove any seating (see seating) that is still on the frame
2. Remove the Bolt "D", securing the reclining bracket to the seat frame post, at the back (or tapered side) of the reclining bracket.
3. Once removed, push the back cane in the posterior direction or anterior direction until desire angle is reached.
4. Insert Bolt "D" back into the newly designated hole on the bracket for the desired backrest angle position.

ITEM NO.	PART NUMBER
1	APU-280
2	APU-360
3	APU-245
4	APU-352
5	APU-371
6	B-307
7	B-416
8	A-099A
9	B-428
10	B-429
11	APU-020
12	B-290
13	APU-446

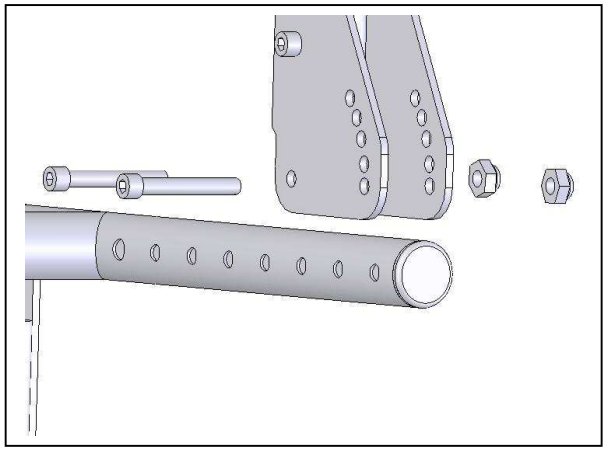


SEAT DEPTH ADJUSTMENT



The standard GRSW have an unparalleled 9" of adjustment in 1" increments on seat depth.

1. Remove client from seating system.
2. Locate the recline brackets. These brackets are located at the bottom of the back canes.
3. Locate the two sets of nut and bolt assemblies that attach to the recline brackets to the seat rail. There are two nut and bolt assemblies per two brackets and there are four brackets per chair. Remove all four nut and bolt assemblies using a 7/16" wrench.
4. Remove stroller handle and back cane assembly. Set aside.



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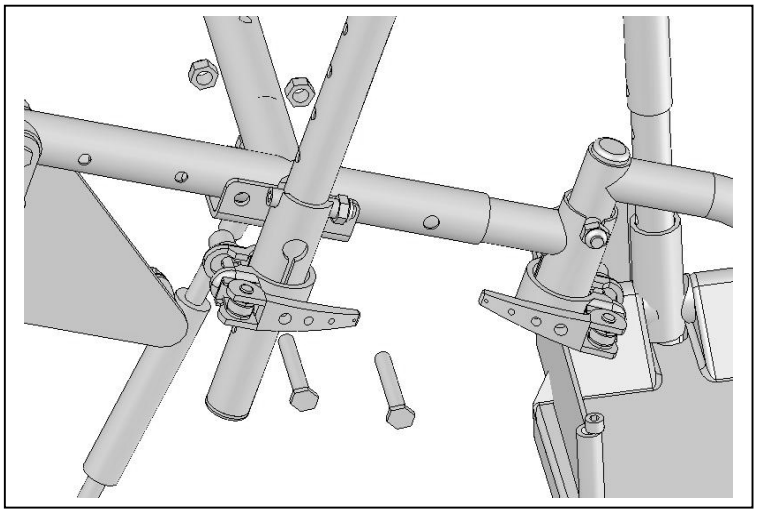
5. Locate the locking lever on each of the footrests. This lever is located at the top of the footrests. Unlatch the lever. Remove both footrests and set aside.

6. Locate one of the following:

    a. Desk arm brackets are located on the seat rail at the opposite end of where you removed the back canes. Pinpoint the nut and bolt assemblies on each bracket. With a ½" wrench, remove both nut and bolt assemblies. Set desk arm rests off to the side.

    b. Or, nut and bolt assembly on the opposite end of the seat rail to the recline bracket. Remove the assembly using a 7/16" wrench.



7. Locate the Receivers where you previously removed the footrests. These are telescoping tubes that pull out to desired length. Make sure to align the holes on the seat rail with the holes drilled in the telescoping tubes.

8. Replace the desk arm brackets ore the nut/bolt assembly. Tighten.

9. Replace back cane and stroller handle assembly. Locating the proper holes you wish to adjust the depth to. Tighten.

10. Replace footrests and tighten lever.

11. Pull up gently until the base frame and the seat frame become detached.

12. Set the seat frame down flipped over resting it on the back canes and the front riggings of the footrests.

13. Locate the tubes that were inside of the base frame Receivers. On them, there will be a nut and bolt assembly on each tube. There are two total.

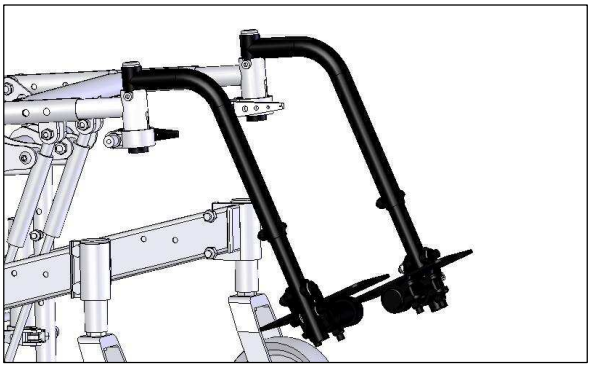
14. Using a 7/16" wrench and an Allen Key, remove the nut and bolt assemblies.

15. Move to the appropriate location for the desired adjustment.

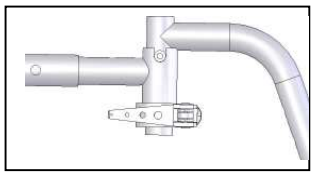
FOOTRESTS

The first three foot hangers pictured from left to right below are unable to be adjusted regarding the angle of the hanger. They are clamped onto the seat frame, above the front caster. To remove the footrest, please use the following instructions:

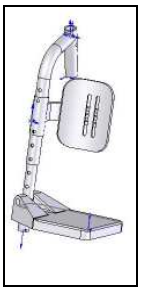
1. Pull the locking handle to the open position.
2. Now that the footrests are unlocked, pull the footrest out of the cup.



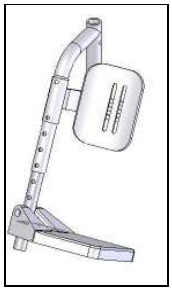
Depiction of footrests attached to seat



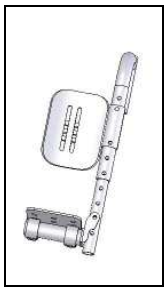
Available footrest options depicted below (Calf pads pictured are not standard items)



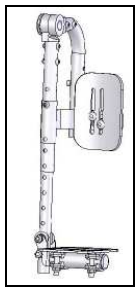
60 Degrees



70 Degrees

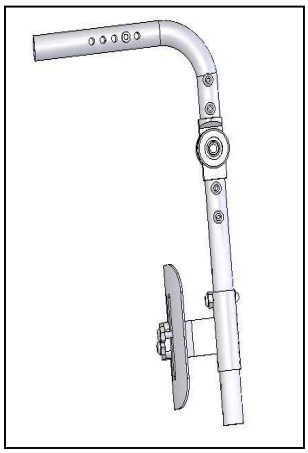


90 Degrees



Low Shear Elevating

Figure shows the **Low Shear Elevating Footrests**. To adjust these footrests, follow closely:



1. Press in the locking hub (see figure) and hold during adjustment.
2. Push the footrest, while holding locking hub, either forwards or backwards in order to obtain the proper angle needed.
3. Release locking hub in order to fix the set angle.

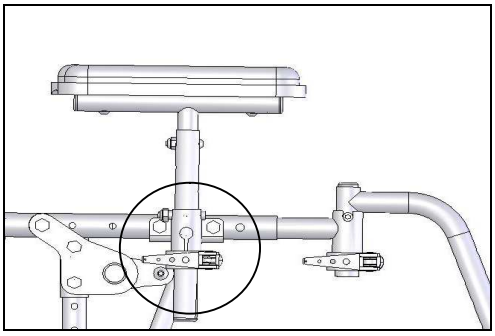
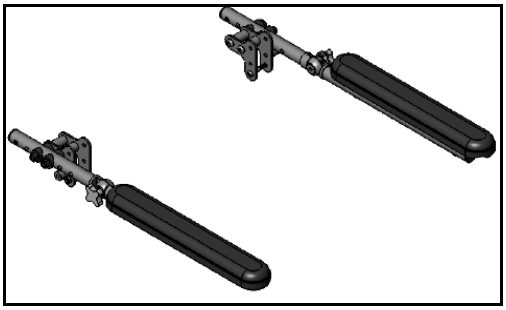


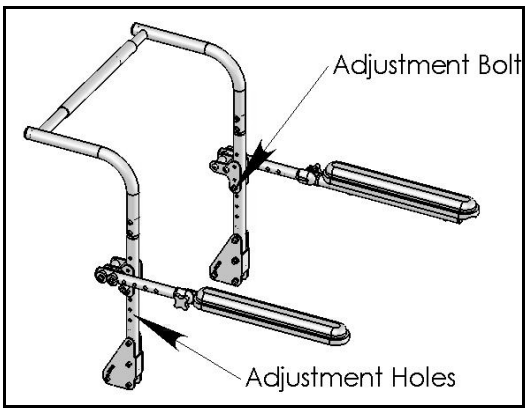
Figure shows the Desk Armrest configuration.

In order to adjust the Desk Armrests, use the following instructions:

- Pull the handle (circled) in the figure above, releasing the armrest so that it may be lifted and removed from the seat cradle.

Figures below depict the Flip-up Armrests

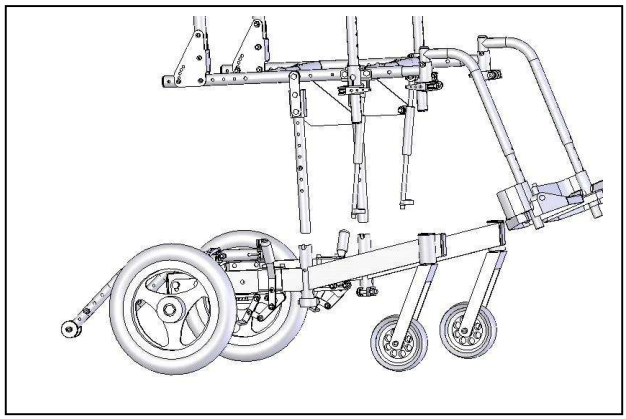




In order to adjust the height of the Flip-up Armrest, use the following instructions:

1. Using a 5/32 allen key and 7/16 wrench, remove the nut and bolt securing the assembly to the back canes.
2. Position bracket at desired height, and secure using the nut and bolt assembly.

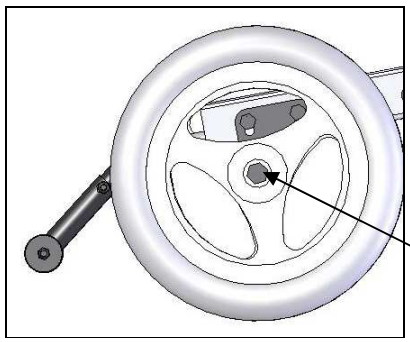
BASE FRAME ADJUSTMENT



The base frame can be adjusted accordingly by using the following instructions:

1. Detach the Seat Cradle from the Base Frame.
2. Use a 7/16th wrench and an Allen Key to loosen the nuts and bolts in cross tubes.
3. The Base frame has 1" increments from hole to hole.
4. Use a 7/16th wrench and an Allan key to loosen the nuts and bolts in the cross tubes.
5. In order to expand the Seat Cradle by 1", move the nuts and bolts towards the inside by 1" increment on either side.

QUICK RELEASE REAR WHEEL HARDWARE

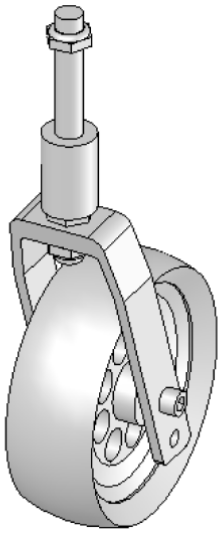


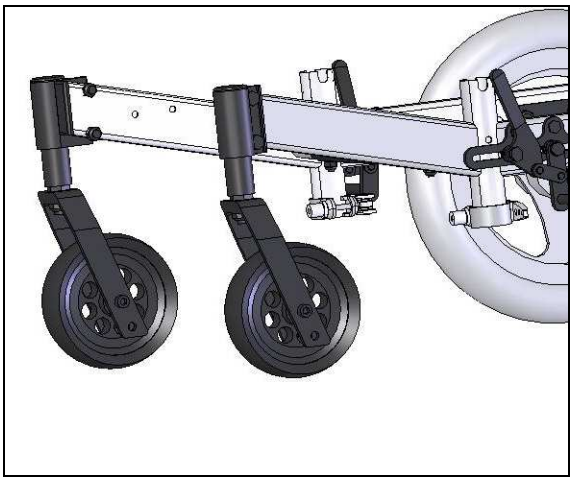
Instructions for using the quick release hardware to release wheel:

Remove the user in the chair to ensure that the user does not get hurt and the chair does not risk any damage

1. Grip the base frame so that the frame doesn't just fall once the wheel/axle is released.
2. Press the button (the arrow is pointing to it in the above picture) and continue to pull the wheel and axle out of the base frame.
3. The wheel should just slip right out. Proceed to do the same for the other wheel.

FRONT CASTERS





The figure on the left depicts a standard caster assembly; the figure on the right is a depiction of the two front casters and their location on the baseframe.

The front casters control the direction of the wheelchair and should be facing forward while the wheelchair is moving. The front caster can change the direction of the wheelchair and they are able to rotate 360°.

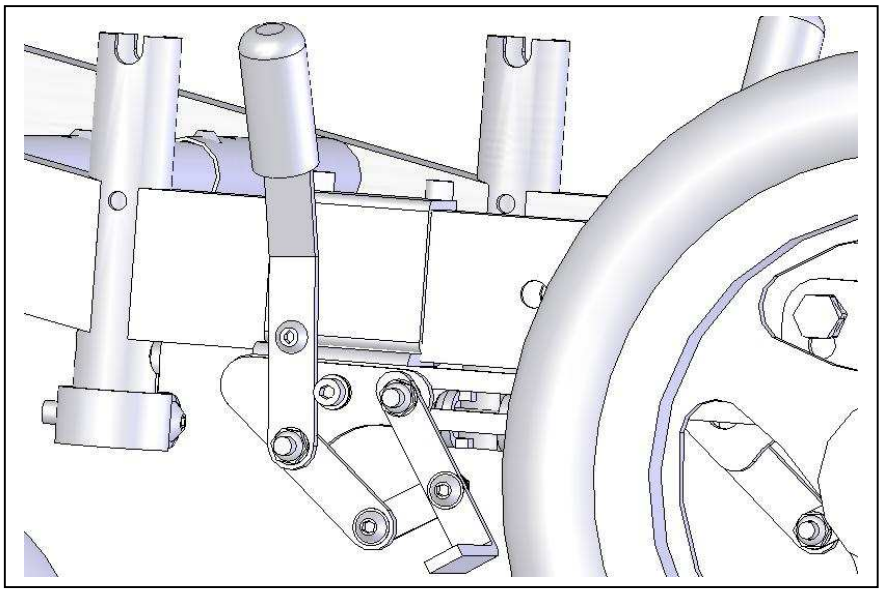
ANTI-TIPS

Do not step on the anti-tips to lift the chair. Applying pressure on anti-tips can possibly damage the part. If you are in dire need of tipping the wheelchair, please refer back to "Tipping Safety".

Follow these instructions to remove the anti-tips:

1. Locate thumb screw on the top of tipper assembly at the rear of the base frame, and loosen.
2. Depress spring dome button, and slide tipper assembly off of base frame.
3. The tipper assembly can also be rotated 180°, and secured in an upright position.
4. Use the same procedure for the other anti-tip.

WHEEL LOCKS

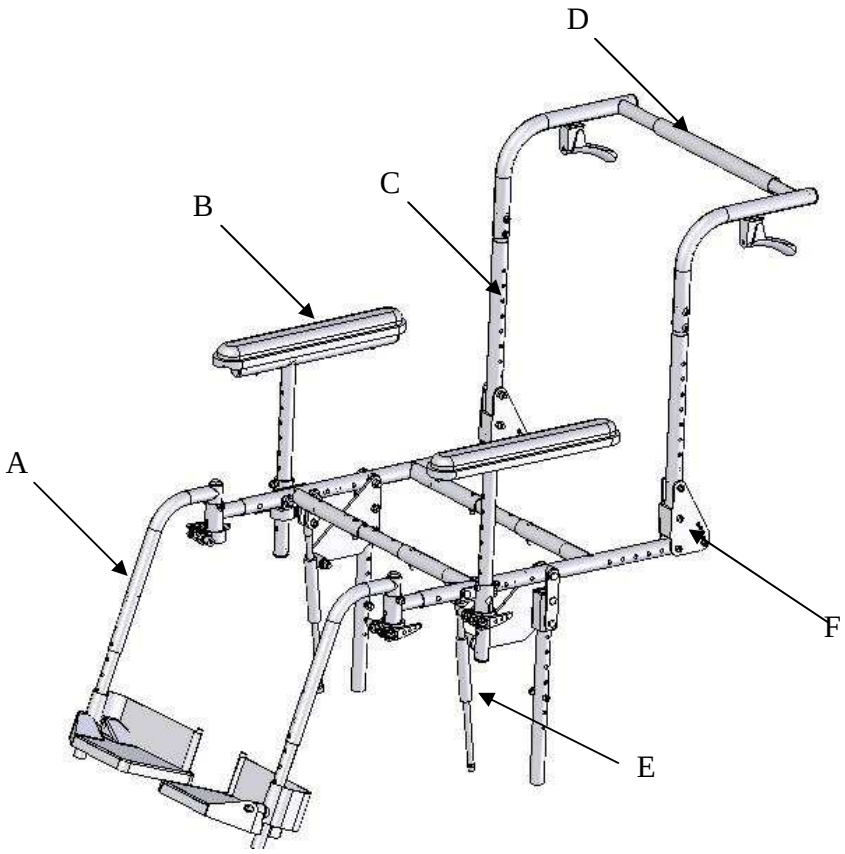


The figure above depicts the location of the wheel lock on the base frame.

The wheel locks in this assembly are designed to decelerate the wheelchair. To decelerate, or slow down, do the following:

1. Push the lever that the arrow is pointing at in the above figure.
2. Make sure to push it forward in order to decelerate.
3. To undue the wheel locks, pull the lever backwards.
4. Push the levers forward to engage the wheel locks.

S E A T C R A D L E

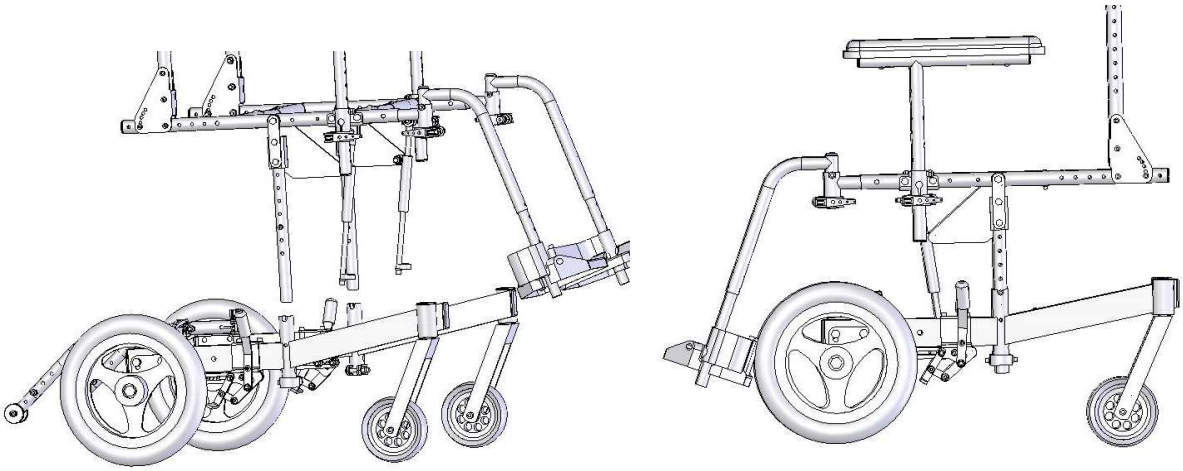


The above Figure depicts the seating cradle of the Rehab TNT, the labels are listed below.

A. Footrests
B. Armrests
C. Back Cane
D. Stroller Handles
E. Cylinders (for TNT only)
F. Back Cane Bracket

REVERSE SEAT CONFIGURATION

The GRSW can have a better control radius when set up in reverse configured. To do so, use the following instructions.



STANDARD ORIENTATION ***REVERSE CONFIGURATION***

1. Locate nut and bolt at the middle of each side of the base frame. The nut and bolt assemblies are located on the bottom of the frame half way between each wheel.
2. Loosen nut and bolt assemblies. It is unnecessary to remove these assemblies.
3. Lock wheel locks so the chair does not roll. Push the break handle down, located in front of the biggest wheel in the middle of the base frame.
4. Firmly grab the two center tubes connection the seat rail. These are located at the middle of the seat rail connecting the two seat rail tubes.
5. Place one foot on the base frame to steady the frame.
6. Pull up gently until the base frame and the seat frame become detached.
7. Still holding the seat frame, walk 180 degrees around the chair and set the seat frame into the base frame Receivers that you just removed it from.
8. Tighten all nut and bolt assemblies loosened in this process.

TROUBLESHOOTING / FAQ

Please read the following in order to help solve any issues that have to do with your Gunnell Rehab Series Wheelchair (GRSW).

- My GRSW squeaks when the user is in the seat.
  - Examine the nuts and bolts and make sure they are fastened tightly.
- My GRSW veers right or left when I try to move straight.
  - Check the tire pressure in the wheels and make sure the front casters are not bent.
- My GRSW does not tilt-in-space.
  - Make sure the cable is fastened from the stroller handle to the Mechlok Cylinders.
- One of the front casters on my GRSW does not touch the ground.
  - Check to make sure the tire pressure is equal on the rear tires, and that one of the casters is not bent.

RECOMMENDED MAINTENANCE CHECKS	UPON RECEIPT	INSPECT/ADJUST WEEKLY	INSPECT/ADJUST MONTHLY	ADJUST/INSPECT PERIODICALLY
Verify that the wheelchair does not pull to one side or drag when rolled straight	X			X
Make sure the wheel locks engage/disengage easily	X		X	X
Check that the wheel lock pivot points are corrosion free and tight	X		X	X
Be sure that the wheel locks do not interfere with movement of the wheels	X		X	X
Check that the upholstery is free of rips and tears	X		X	X
Check that the pad fasteners and/or pad brackets are secured	X		X	X
When spinning the wheels and/or tires be sure there is no warp in the rim or binding	X	X	X	X
Make sure wheels are free of cracks and wear	X	X	X	X
Check that all bearings are free of moisture and clean	X	X	X	
Check that quick release axles are properly functioning (if applicable)	X	X	X	X
Be sure caster wheels spin freely in fork assembly	X	X	X	
Wipe down upholstery with water and mild soap	X			X

GUNNELL, INC. LIMITED WARRANTY AND TERMS & CONDITIONS

PLEASE NOTE: THE WARRANTY BELOW HAS BEEN DRAFTED TO COMPLY WITH U.S. FEDERAL LAW APPLICABLE TO PRODUCTS MANUFACTURED AFTER JULY 4, 1975. THIS WARRANTY IS EXTENDED ONLY TO THE ORIGINAL PURCHASER/USER WHO PURCHASES THIS PRODUCT WHEN NEW AND UNUSED DIRECTLY FROM GUNNELL, INC. OR AN AUTHORIZED DEALER OR DISTRIBUTOR. THIS WARRANTY GIVES SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER LEGAL RIGHTS WHICH VARY FROM STATE TO STATE, OR COUNTRY TO COUNTRY.

Limited Warranty – USA All Gunnell, Inc. wheelchair frames carry a **lifetime** warranty. All other Gunnell manufactured parts carry a warranty against defects in material and workmanship for **twelve (12) months** from the date of purchase. All Gunnell manufactured padding carries a warranty for **ninety (90) days** from said purchase date. If within such warranty periods any product component eligible for coverage under this warranty shall be proven to be defective, Gunnell, Inc. will, at its option, either replace or repair the product with new or refurbished product components, or will supply the original purchaser with replacement product components, which may be either new or refurbished. Gunnell, Inc.'s sole obligation and your exclusive remedy under this warranty shall be limited to such repair and/or replacement. This warranty does not include any labor or shipping charges incurred in replacement part installation or repair. Moreover, the warranty period of the repaired or replaced product component shall terminate with the termination of the warranty period for the original product component Gunnell, Inc.'s sole obligation and your exclusive remedy under this warranty shall be limited to such repair and/or replacement.

Limited Warranty – International All Gunnell, Inc. wheelchair frames carry a lifetime warranty. All other Gunnell manufactured parts carry a warranty against defects in material and workmanship for twelve (12) months from the date of purchase. All Gunnell manufactured padding carries a warranty for ninety (90) days from said purchase date. If within such warranty periods any product component eligible for coverage under this warranty shall be proven to be defective, Gunnell, Inc. will, at its option, either repair or replace the product with new or refurbished product components, or will supply the original purchaser with replacement product components, which may be either new or refurbished. Gunnell, Inc.'s sole obligation and your exclusive remedy under this warranty shall be limited to such repair and/or replacement. This warranty does not include any labor or shipping charges incurred in replacement part installation or repair. Moreover, the warranty period of the repaired or replaced product component shall terminate with the termination of the warranty period for the original product component. Gunnell, Inc.'s sole obligation and your exclusive remedy under this warranty shall be limited to such repair and/or replacement.

Limitations & Exclusions - USA & International The foregoing limited warranties shall not apply to: Tires, tubes and push handle grips; Serial numbered products if the serial number has been removed or defaced; Products subjected to negligence, accident, improper operation, maintenance, or storage; Products modified without Gunnell, Inc.'s express written consent including, but not limited to, modification through the use of unauthorized parts or attachments; Products damaged by reason of repairs made to any component without the specific consent of Gunnell, Inc., or to products damaged by circumstances beyond Gunnell, Inc.'s control; Problems arising from normal wear or failure to adhere to these instructions; and with any such warranty eligibility evaluation to be solely determined by Gunnell, Inc..

THE FOREGOING LIMITED WARRANTIES ARE EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES WHATSOEVER, WHETHER EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND THE SOLE REMEDY FOR VIOLATIONS OF ANY WARRANTY WHATSOEVER SHALL BE LIMITED TO REPAIR OR REPLACEMENT OF THE DEFECTIVE PRODUCT PURSUANT TO THE TERMS CONTAINED HEREIN. THE APPLICATION OF ANY IMPLIED WARRANTY WHATSOEVER SHALL NOT EXTEND BEYOND THE DURATION OF THE EXPRESS WARRANTY PROVIDED HEREIN. GUNNELL INC. SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES WHATSOEVER. THESE WARRANTIES SHALL BE EXTENDED TO COMPLY WITH STATE PROVINCIAL LAWS AND REQUIREMENTS.

General Terms and Conditions

Returns An authorization for return must be acquired by an established Gunnell, Inc. dealer/distributor before Gunnell, Inc. will accept returned items. The dealer must return items to Gunnell, Inc., 8440 State Rd, Millington, MI 48746 USA with freight pre-paid and fully insured with the R.A. # issued by customer service marked on the outside of the box. All returns must be received within 45 days of issuance of the R.A. #. Returns are subject to examination at the discretion of Gunnell, Inc. and may be subject to a 25% restocking fee. **Custom fabricated products may not be returned.**

1. A return authorization must be obtained from a customer service representative on products being returned. Gunnell, Inc. reserves the right to return a shipment that does not have a return authorization number.
2. When contacting our customer service representative concerning returning merchandise, please have the products' serial and model number and the reason for the return.
3. Custom made items that are made to specifics are not refundable.
4. A dealer has 60 days from the receipt of shipment to return new standard unused goods, NO returns will be accepted or credit issued after 60 days from the receipt of a shipment, or for goods that have been used.
5. Unless a return is the result of a Gunnell, Inc. error, a 25% restocking fee will be imposed.
6. All goods returned for credit must be properly packaged in the original shipping cartons, (when possible), to avoid freight damage. Credit will not be given on damaged merchandise.
7. If the return is the result of Gunnell, Inc. error, full credit, (including return shipping charges), will be issued.

Errors and Omissions All Gunnell, Inc. products are quality controlled prior to shipping. Due to these procedures, discrepancies and errors are rare. However, should there be a problem; it must be reported to Customer Service within three weeks of receipt of the order, for resolution.

Cancellations No order accepted by Gunnell Inc. may be canceled or altered by Buyer within twenty (20) days prior to any scheduled ship date. Prior to such date, Gunnell Inc. shall use its reasonable efforts to accommodate Buyers written request for

cancellations or alterations; provided that Gunnell Inc. may impose reasonable material, labor, storage or cancellation charges. Orders for Flat Platform Wheelchairs or Positioning Platform Wheelchairs cannot be cancelled or altered after manufacturing begins.

Published Prices Gunnell Inc. reserves the right to change, without prior notice, the design, construction, and type of materials used in the manufacture of any of its products. Gunnell Inc. further reserves the right to discontinue, without prior notice, any of its products and/or replacements parts therefore. Gunnell Inc. may modify the prices of its products at any time, upon thirty days (30) prior written notice to Buyer. Billing and payment shall be in US Dollars, unless otherwise agreed in writing by the parties.

Price Quotes If requested, Customer Service will provide a written quote on products. Written quotes will be valid for 6 months from the date issued.

Ordering Buyer may order products and parts by telephone (Gunnell's written confirmation, if any, shall be conclusive evidence of such order), facsimile, Gunnell's website, or written communication (each, a "Purchase Order"), identifying the products or parts by number, quantity, purchase price, address for delivery, date of shipment and any special shipping instructions. All Purchase Orders are subject to acceptance by Gunnell Inc. in its sole discretion. Any terms or conditions in any Purchase Order, which are inconsistent with, or are in addition to these Terms, shall be null and void. Gunnell Inc. shall use reasonable efforts to timely fill orders accepted by Gunnell Inc. subject to availability, demand, inventory and other factors. Any orders shipped COD will be assessed a $20.00 COD fee.

Dealer Accounts & Terms A Gunnell, Inc. dealer application must be completed and approved before an account can be established. Buyer must pay for all products in accordance with the payment terms set forth on Gunnell's invoice unless otherwise agreed in writing with Buyer. Any payment not made when due shall accrue interest at the rate of 1.5% per month (18% A.P.R.) until paid in full. In the event Buyer fails to make a payment when due, Buyer shall pay all reasonable costs of collection, including reasonable attorney's fees. Buyer agrees to pay a $36.00 service charge on any returned check. If a payment is not made in accordance with the applicable payment terms, Gunnell Inc. may suspend all further deliveries, or require full or partial payment in cash, in advance, on new orders. Any rehab product "secondary discounts" will apply only if payment is made within the applicable payment terms. In addition to the foregoing, if Buyer has an outstanding balance on an account and that account is past due and Buyer has not previously notified Gunnell Inc., in writing, of a dispute involving the charges for such account, Buyer must pay a Late Payment Fee of $49.00 for each month that the account is past due.

In addition, in the event that payment is not forthcoming:

1. Accounts that go beyond thirty days from invoicing are ineligible to utilize bonus discounts.
2. Accounts that are not paid within 60 days are placed on C.O.D. status.
3. Accounts that are not paid within 90 days are placed on credit hold, and once paid will remain on a C.O.D. basis.
4. Accounts over 120 days are turned over to authorities for collection.
5. All invoices are due net 30. If not paid within 30 days of the date of the invoice, finance charges of 1 ½% per month will be added on the unpaid balance.

Shipping

1. Shipment of wheelchairs and parts that can be reduced to proper size will be shipped F.O.B. Millington, MI via UPS.
2. Gunnell, Inc. is not responsible for any up charges for items shipped Next Day Air, etc. (upon request).
3. Items too large for UPS will be shipped by common carrier F.O.B. Millington, MI.
4. Inspect all packages for possible damage **BEFORE** signing the bill of lading.
5. Always accept the shipment.
6. If there is visible damage, indicate the damage on the delivery receipt and have the delivery driver sign it.
7. If, while you are examining the contents of the damaged carton you come across product damage, **STOP UNPACKING.** You must then contact the carrier within **15 Days** to report the concealed damage.
8. Gunnell, Inc. does not assume responsibility for loss or damage in transit if shipments are F.O.B. ship points.

Liability Gunnell, Inc. shall not be liable for (a) claims arising by reason of death or personal injury except so far as the death or injury is attributable to a failure by Gunnell, Inc. to exercise reasonable care; or (b) any lost profits; or (c) any lost revenue or goodwill; or (d) any indirect or consequential damages. As more fully set forth in Gunnell's warranty policy, Gunnell, Inc. warranty obligations shall not apply to the negligence of Buyer, or end-users of the products, including without limitations: (i) any use, modification, maintenance, repair or combination with other devices not in accordance with written instructions; (ii) exposure of the product to accident or natural causes (such as fire, flood, wind, water, power failure); or (iii) operation of the product beyond its normal useful life.

Partial Shipments Gunnell Inc. will attempt to combine multiple orders for a single shipment. However, Gunnell Inc. reserves the right to make delivery in installments, which will be separately invoiced, and buyer shall make payment for installments per invoice terms without regard to subsequent deliveries. Delay in delivery of any installments shall not relieve Buyer of its obligations to accept remaining deliveries.

Delivery and Risk of Loss Delivery of products to Buyer's carrier shall constitute delivery to Buyer; thereafter, all risk of loss or damage shall be Buyer's responsibility, with claims submitted to Buyer's carrier.

Inspection Claims for shortages, errors in delivery or defects apparent on visual inspection must be made in writing to Gunnell, Inc. within ten (10) days after receipt of shipment. Buyer's failure to give timely notice of the same shall constitute unqualified acceptance of such shipment.

Security Interest To secure all of Buyer's obligations to Gunnell, Inc. hereunder and any other agreement between Buyer and Gunnell, Inc., Gunnell, Inc. hereby reserves and Buyer hereby grants to Gunnell, Inc. a purchase money security interest in all products and parts purchased by Buyer from Gunnell, Inc., all inventory consisting of products purchased from Gunnell, Inc., together with any and all proceeds and other amounts from time to time paid or payable under or in connection with any of the foregoing, upon sale or other disposition or otherwise, whether permanent or temporary and whether voluntary or involuntary, including, without limitation, any and all money, cash or cash equivalents, accounts receivable, contract rights, chattel paper, documents, instruments, deposit accounts and general intangibles now existing or hereafter arising from or related to such property. Buyer hereby authorizes Gunnell, Inc. to file any and all

documents or instruments, including without limitation, financing statements and continuation statements, which are reasonably necessary to perfect or continue such security interest.

Discounts If Buyer submits a claim or request for Medicare or Medicaid payment for products purchased from Gunnell, Inc., Buyer is responsible for fully and accurately reporting to applicable government agencies all discounts, rebates incentive payments, bonuses and the like applicable to such products, including those reflected herein and others which may apply.

Taxes/Fees Buyer shall be responsible for any duty tax, fee or change of any nature imposed by any governmental authority upon the sale of products to Buyer. In the event Gunnell, Inc. is required to pay such tax, fee or charge, Buyer shall reimburse Gunnell, Inc. within ten (10) days.

Indemnity Buyer agrees to indemnify and hold harmless Gunnell, Inc. and any of its officers, directors, parent, subsidiary or affiliated companies from any and all claims, losses, damages, charges, expenses (including reasonable attorneys' fees and product recall expenses) arising out of any negligent actions of Buyer including but not limited to the maintenance, repair or alteration of any product, or the improper assembly or incorporation of the product into any other device.

Delays Gunnell, Inc. shall not be liable for any damage as a result of any delay in performance or nonperformance due to any cause beyond Gunnell's reasonable control, including, without limitation, an act of God, act of the Buyer, delays caused by Gunnell's suppliers or subcontractors, embargo or other governmental act, regulation or request, fire, accident, strike, slowdown, war, riot, delay in transportation, or inability to readily obtain necessary labor, materials or manufacturing facilities.

Intellectual Property "Intellectual Property" means any and all patents, copyrights, trademarks, trade names, trade secrets, and other propriety rights of Gunnell, Inc. or its affiliates, and all applications and registrations therefore. Buyer acknowledges that Gunnell, Inc. is the exclusive owner or licensee of all rights, title and interest in and to the Intellectual Property embodied in, related to, or associated with Gunnell, Inc. products. Buyer will immediately notify Gunnell, Inc. of any all suspected infringements of any Intellectual Property which may come to the attention of Buyer. Gunnell, Inc. will be responsible for taking any action to prevent infringement of the Intellectual Property.

Confidential Information Buyer may become familiar with trade secrets and confidential information of Gunnell, Inc. which derive independent economic value, actual or potential, from not being generally known to the public or to other persons who can obtain economic value from their disclosure or use ("Confidential Information"). Buyer agrees not to disclose or utilize any Confidential Information, including without limitation, product specifications, prices, discounts, manufacturing costs, ideas, technical data, customer lists and sales reports to which Buyer has been privy.

Credit Gunnell, Inc. may terminate any credit available within its sole discretion. Buyer understands that Gunnell, Inc. is relying on the truth and accuracy of the information provided to Gunnell, Inc. in any application for credit, as well as any other information provided to Gunnell, Inc. such as financial statements. Buyer authorizes Gunnell, Inc. to conduct any credit investigation of Buyer deemed necessary, including, but not limited to personal credit information about guarantors, general partners, proprietors and individual applicants. Buyer hereby explicitly authorizes trade and bank references to release credit information to Gunnell, Inc.

Miscellaneous These Terms shall be construed in accordance with the laws of the State of Michigan without regard to conflicts of laws. The parties submit to the exclusive jurisdiction of state and federal courts in Michigan and waive any right to trial before a jury. Each party shall be responsible for its own attorneys' fees and expenses, without regard to any prevailing party's rights under applicable law. These terms shall be binding upon the parties, and their respective heirs, executors, administrators, successors and assigns. These Terms along with any other written agreement between Buyer and Gunnell, Inc. contain the entire agreement between the parties related to the transactions contemplated hereby. Failure of Gunnell, Inc. to object to provisions contained in any Purchase Order or other communication from Buyer shall not be construed as a waiver of these terms, nor an acceptance of any other terms.